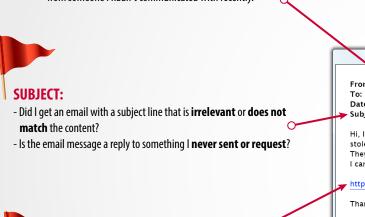
Social Engineering Red Flags

FROM:

- I don't recognize the sender's email address as someone I ordinarily communicate with.
- This email is from **someone outside my organization and it's not related to my job responsibilities**.
- This email was sent from **someone inside the organization** or from a customer, vendor, or partner and is **very unusual or out of character**.
- Is the sender's email address **from a suspicious domain**? (like micorsoft-support.om)
- I don't know the sender personally and they were not vouched for by someone I trust.
- I don't have a business relationship nor any past communications with the sender.
- This is an **unexpected or unusual email** with an **embedded hyperlink or an attachment** from someone I hadn't communicated with recently.



- I was cc'd on an email sent to one or more people, but I don't personally know the other people it was sent to.
- I received an email that was also sent to an unusual mix of people. For instance a seemingly random group
 of people at your organization whose last names start with the same letter, or a whole list of unrelated addresses.



From: YourCEO@yourorganization.com
To: You@yourorganization.com
Date: Monday June 1, 09:50am
Subject: My money got stolen

Hi, I'm on vacation in London and my money and passport were stolen out of my bag.Could you wire me \$300 via Western Union?
They gave me a special link so this goesright into my account and I can buy a ticket home:

http://www.westernunion.com453jhy
Thanks so much, this really helps out!
Your CEO

DATE:
- Did I receive an email that I normally would get during regular business hours, but it was sent at an unusual time like 3 a.m.?

HYPERLINKS:

- I hover my mouse over a hyperlink that's displayed in the email message, but the **link to address** is for a different web site. (This is a big red flag.)
- I received an email that only has **long hyperlinks with no further information** and the rest of the email is completely blank.
- I received an email with a **hyperlink that is a misspelling** of a known web site. For instance, www.bankofarnerica.com the "m" is really two characters "r & n")



- The sender included an email attachment that I was not expecting or that makes no sense in relation to the email message. (This sender doesn't ordinarily send me these types of attachment(s).)
- I see an attachment with a possibly dangerous file type. The only file type that is always safe to click on is a .TXT file.)



- Is the sender asking me to click on a link or open an attachment to avoid a negative consequence, or to gain something of value?
- Is the email **out of the ordinary**, or does it have **bad grammar** or **spelling errors**?
- Is the sender asking me to click a link or open up an attachment that **seems odd** or **illogical**?
- Do I have an uncomfortable gut feeling about the sender's request to open an attachment or click a link?
- Is the email asking me to look at a compromising or embarrassing picture of myself or someone I know?

